

1.7 External quality assurance

External quality assurance shares the same broad objectives as provider-owned quality assurance i.e. the maintenance of a desired level of quality in education, training, research and related services. These objectives are achieved through:

- Establishing guidelines setting out national expectations to inform provider-owned quality assurance
- Establishing and implementing policies and procedures for external quality assurance
- Approving or withdrawing approval of providers' QA procedures¹
- Promoting and supporting innovation and continuous improvement and enhancement in providers' quality assurance methods
- Collaboration and engagement with, and collecting feedback from, providers on policies and quality assurance guidelines
- Publishing quality review reports, including the outcomes of programme, provider, thematic and whole-of-system reviews and requiring providers to do the same