

3.5 Collaboration and other partners

Where a provider is relying on a second provider, partner or collaborator to provide aspects of blended learning such as online learning, a number of aspects are covered by the internal QA procedures.

- 3.5.1 Formal written agreements are in place and clearly specify the respective rights and division of responsibilities, including in the case of data protection for those processing data.
- 3.5.2 Learners and staff are made aware which organisation carries legal responsibility for the delivery or support of defined sections of the blended learning provision.
- 3.5.3 Arrangements for quality management in general are consistent with the Core Statutory QA Guidelines for all providers and topic- or sector-specific guidelines as appropriate.
- 3.5.4 Where one provider offers a programme that aims to enhance or provide additional (usually face-to-face) support for online programmes offered by a different provider, the relationship between the two providers is made clear to all stakeholders, including any requirements regarding technical compatibility or technology protocols. Responsibility for the effectiveness and quality assurance of such complementary provision rests with the providers.